



MERRIMACK COLLEGE

FALL 2022 RETURN TO CAMPUS HANDBOOK

Resources, Policies and Guidelines

August 2022





Dear Merrimack College Community,

As we start the 2022-2023 academic year, we are excited to welcome our community back to campus and to also welcome new students, faculty and staff. A new school year always feels like a fresh start—a time to explore new possibilities, establish goals and set priorities for the upcoming year both as individuals and as a part of the Merrimack community.

This is a great time to be a Merrimack Warrior! As you will experience this semester, the College is expanding and growing. We have great new programs and resources for students and their families, and we are completing construction on new buildings. Even with all this change what remains at our core is our strong sense of community, and that we all continue to look out for and support one another.

In this Return to Campus Handbook you will find important information to help you navigate the fall 2022 semester. This handbook is broken into three parts:

Part One - Fall Campus Events and What's New

Part Two - Health and Wellness (including COVID-19 policies)

Part Three - General Policies (including Mack Card and Campus Access policies)

There is much excitement for this semester. While we continue to prioritize the health and safety of our students, faculty and staff, we are looking forward to a bustling campus, and the camaraderie and fellowship that are the ethos of the Merrimack community. From classrooms to labs to athletic facilities to campus spaces, there are great opportunities for each and every one of you to flourish during your time here and to make your mark. The momentum surrounding Merrimack today will only lead to further success, impact and growth, and you all will play a role in this journey.

This year, we are also celebrating Merrimack's 75th anniversary. We are proud of the past 75 years of enlightening minds, engaging hearts and empowering lives. There will be special events this fall that will bring our community together to honor our past and look ahead to our bright future.

Thank you for being a part of shaping our future, and thank you for making Merrimack such a great place to work, to teach and to learn.

If you have any questions please contact the Warrior One Stop at warrionestop@merrimack.edu.

Go Warriors!

Best,

Christopher E. Hopey, Ph.D.
President

Jeffrey A. Doggett, Ed.D.
Executive Vice President
Chief Financial and Operating Officer

John "Sean" Condon, Ph.D.
Senior Vice President of Academic
Affairs and Provost

IN THIS SECTION

+ FALL CAMPUS EVENTS AND WHAT'S NEW

- Save the Date: Campus-Wide Events
- Resources and Services
- New Offices and Department Locations
- Brand New Spaces and Buildings
- Enhanced Campus Spaces



PART ONE - FALL CAMPUS EVENTS AND WHAT'S NEW

Not only are we excited to welcome our largest freshman class, but we are also thrilled to share information about our calendar of signature fall events, new buildings and campus spaces, enhanced student resources and more.

SAVE THE DATE: CAMPUS-WIDE EVENTS

Mark these events on your calendar! These fall traditions bring our community together and are a true reflection of our Merrimack spirit and Augustinian mission.

Men's Soccer Home Opener vs. UVM	Thursday, August 25
Field Hockey Home Opener vs. Colgate	Friday, August 26
Mass of the Holy Spirit	Monday, August 29
Academic Convocation	Thursday, September 1
Student Involvement Fair	Friday, September 2
Friday Night Kickoff Football vs. Holy Cross	Friday, September 2
Block Party and Football vs. Assumption	Friday, September 9
Opening of the Center for Innovation and Research in Engineering and Computational Sciences	Thursday, September 22
Internship and Career Fair	Wednesday, September 28
Macktoberfest	Friday, September 30
Homecoming and Parents Weekend	Friday, September 30-Sunday, October 2
Unity in Diversity Days	Monday, October 3-Tuesday, October 4
Pizza with the President	Tuesday, October 18
(for undergraduate students)	
Opening of The Collegiate Church of Christ the Teacher and Student Union	Friday, November 4
Mack Gives Back	Saturday, November 12
Hops with Hopey (for graduate students)	Wednesday, November 16
Celebration of Light and Hope	Monday, November 28

There is always a lot going on and something to do! Keep up with College events through:

- **CORG:** Our go-to app where all campus events are posted - download the app today
- **Athletics schedule:** Cheer on our Warriors by following our athletics schedule
- **Academic calendar:** Includes key dates for our students, faculty and staff

RESOURCES AND SERVICES

New Mack Cards

All students, faculty and staff will need a new Mack Card for the 2022-2023 academic year. The new card validates that faculty, staff and students recognize and support our policies, protocols, community standards and culture. Mack Cards provide instant access to campus at entrances, facilities requiring Mack Card swipe access and campus dining venues. Please [see page 21](#) for information on how to obtain new Mack Cards, and [page 17](#) which has information on submitting a COVID-19/Campus Access attestation per campus policies.

Warrior Shuttle

Merrimack College is offering an expanded shuttle service for the 2022-2023 academic year. The expanded service includes two lines, blue and gold, which will offer students, faculty and staff the flexibility to travel both within campus and to off-campus locations.

→ **The Blue Line** provides shuttle access to the following locations: Crowe Hall, McQuade Library, Rogers Center for the Arts, Lot J, The Center for Innovation and Research in Engineering and Computational Sciences/Lot O, and Hamel Health Center.

→ **The Gold Line** provides shuttle access to the following locations: Crowe Hall, McQuade Library, Downtown Andover, Andover Train Station and Andover Landing.

In response to student feedback, the shuttle will also provide weekend access to the following locations: Market Basket, CVS, West and East Mill in North Andover, The Loop (Methuen, MA) and Tuscan Village (Salem, NH).

For more information and to view the shuttle schedule, visit the [Warrior Shuttle webpage](#).

In addition, students can always call the Warrior Shuttle hotline at (978) 837-5505 or email warrionestop@merrimack.edu.

Warrior One Stop

The Warrior One Stop is a single source service that brings together the offices of the Bursar, Financial Aid, Registrar, Parking & Transportation, Student Employment and the Task Force. Located on the first floor of Austin Hall, our cross-trained specialists are a single and convenient resource to help answer important questions in areas such as FAFSA completion, financial aid/scholarship review, billing and insurance information, parking, course registration, transcripts and enrollment-related information.

FALL 2022 HOURS OF OPERATION


Monday - Friday: 8:30 a.m. - 4:30 p.m.
(in-person, email and phone)

Saturdays: 10 a.m. - 2:30 p.m.
(email and phone)

The Warrior One Stop will be open for additional hours during the week of student move-in and throughout the first two weeks of classes.

The Warrior One Stop will monitor emails and phone calls outside of regular operating hours. Please note that responses may be slightly delayed during these times.

- Visit: Austin Hall first floor
- Email: warrionestop@merrimack.edu
- Call: (978) 837-5599



Take the Blue Line to the Center for Innovation and Research in Engineering and Computational Sciences and you're steps away from The Friendly Toast, Tripoli Pizza and Bakery, Pita Thyme, Eva's Farm and Starbucks.



New School-Based Advising Centers

New this year, each of the five schools has its own Advising Center. The Advising Centers conveniently bring together academic and career advising as well as overall student support and guidance. This means that our expert career advisors who were previously located in the Arcidi Welcome Center are now located right in each school! Career advisors work with students to develop customized career paths and will connect students to workshops, networking events and professional development opportunities offered by the O'Brien Center for Career Development.

Students looking for information about classes, scheduling or to make an appointment with their academic or career advisor should reach out to the Assistant Dean in their school:



GIRARD SCHOOL OF BUSINESS

Kimberly Valente '12, MS'13

valentek@merrimack.edu | 978-837-5514 | Crowe 112



SCHOOL OF HEALTH SCIENCES

Christina Soto '10, MS'14

sotoc@merrimack.edu | 978-837-5339 | O'Reilly 207C



SCHOOL OF LIBERAL ARTS

Gail Picillo

picillog@merrimack.edu | 978-837-5056 | Sullivan B3



SCHOOL OF SCIENCE AND ENGINEERING

Amy Shirley

shirleya@merrimack.edu | 978-837-5150 | Palmisano 103



WINSTON SCHOOL OF EDUCATION AND SOCIAL POLICY

Meredith Fitzsimmons, M'22

fitzsimmons@merrimack.edu | 978-837-5338 | Austin 212

In addition to academic advisors, career advisors are now conveniently located with school-based Advising Centers and will connect students to the amazing opportunities offered by the O'Brien Center for Career Development.

O'Brien Center for Career Development

The O'Brien Center for Career Development has moved. While we put the finishing touches on O'Brien's new home in McQuade Library (opening spring 2023), you can visit them in their temporary location within the Academic Success Center on the third floor of McQuade Library. The O'Brien Center for Career Development offers professional development programming, networking events, internship and career fairs, Merrimack's signature Professional Development Retreat and more. Don't forget, career advisors are now conveniently located within school-based Advising Centers and will connect students to the amazing opportunities offered by the O'Brien Center for Career Development.

On-campus Student Jobs and Internships

On-campus jobs and internships can be found on the [Handshake web page](#). Additional jobs will be added throughout the academic year as opportunities become available. For more information about working on campus, contact Student Employment at studentemployment@merrimack.edu.

Study Abroad: Wroxton, United Kingdom

As Merrimack College begins to build out study abroad options for our students, we are excited to announce a partnership with Fairleigh Dickinson University's Wroxton College, giving Warriors the opportunity to study abroad at the United Kingdom-based college. Students will spend a semester in a high-quality academic program with the chance to travel and experience new cultures. Students live and study in a 17th-century Jacobean mansion known as Wroxton Abbey. Located in the heart of England, Wroxton's campus is just minutes away from Oxford and Stratford-Upon-Avon, the birthplace of William Shakespeare.

This is not Merrimack's first time sending students to Wroxton. Between 2012 and 2017 Merrimack and Fairleigh Dickinson University partnered to offer a joint summer program at Wroxton, enrolling students from both institutions.

This partnership exemplifies the mission of Merrimack's study abroad program for students to develop cross-cultural flexibility and empathy and learn how to live and work as effective global citizens. Due to ongoing global health and security concerns, the Wroxton program will be the only study abroad opportunity at Merrimack for the 2022-2023 academic year and space will be limited. Priority will be given to Honors students, but all students who are interested should inquire as to availability. For more information, or to inquire about studying abroad at the Wroxton campus please contact [Ellen McWhorter](#).

Hamel Health Center (477 Andover Street on the Warrior Shuttle Blue Line)

As part of our ongoing focus and investments, the College continues to prioritize the health and medical needs of our community. To do so, we have expanded medical service options through our partnership with On-Site Medical Services (OSMS). Through their expertise, students (as well as faculty and staff) have access to high quality medical care without leaving campus. These expanded services are equivalent to the type of medical care received at any urgent care center and are accessible using most insurance carriers. For more information, [see page 15](#).

Hamel Health Center is now a stop on the Warrior Shuttle Blue Line.



Dining Meal Plans and Warrior Dollars

Merrimack College continues to enhance its campus dining program. After two years of making necessary adjustments to ensure students had dining options during COVID-19, we are pleased to again offer a fully on-campus dining program. Our dining program offers students a variety of dining location options and ways to access food options.

Student meal plans have been updated to include the choice of one of the following:

Meal Plan A 19 meals per week plus \$50 Dining Dollars

Meal Plan B 13 meals per week plus \$200 Dining Dollars

Meal Plan C 7 meals per week plus \$450 Dining Dollars (apartment-style living only)



Students can use a **meal plan swipe** at the following locations:*

- Sparky's - 15 different stations including: pizza, pasta, salad bar, deli, the grill, Mongolian Grill, comfort station with a rotating menu offering daily, simple servings and a variety of dessert choices
- Warrior's Den - includes hot grill options, sub connections, salad bar, smoothie bar, coffee and assorted snacks.
- Merrimack Food Truck
- McQuade Café & Pizzeria
- Wood Fire Grill



Students can use **Dining Dollars** at the following locations:*

- Sparky's
- Warrior's Den
- Merrimack Food Truck
- McQuade Café & Pizzeria
- The Sanctuary
- Dunkin Donuts (10% of a meal plan Dining Dollars may be used at the Dunkin Donuts per semester)

*Coming this fall additional locations will become available as new campus buildings and spaces open including Monica's Kitchen at the Collegiate Church of Christ the Teacher and Student Union.

Students and their families can once again supplement Dining Dollars by adding Warrior Dollars to their individual accounts. Warrior Dollars will be accepted at the following campus food venues and locations:

- Sparky's
- Warrior's Den
- Wood Fire Grill (special events)
- Majors and Minors (special events)
- Merrimack Food Truck
- McQuade Café & Pizzeria
- The Sanctuary
- Dunkin' Donuts in the MAC
- Campus Bookstore
- Campus Post Office
- Monica's Kitchen in the new Student Union (coming Fall 2022)
- Bowling lanes/shoe rentals (coming Fall 2022)
- Concessions at on-campus athletic events (excluding alcohol)
- Vending machines
- Kiwibot deliveries

Parents and families can add Warrior Dollars to their student's Mack Card in the following ways:

1. **Online via Transact:** using a Mastercard or Visa to instantly add funds.
2. **Mack Card Management Stations:** located outside the Campus Post Office on the second floor of the Sakowich Campus Center and in the lobby of the McQuade Library. Mack Card Management Stations accept cash only.

PLEASE NOTE

The off-campus MackBuck program is no longer available (although it may temporarily appear on your account). Students have the opportunity to travel off campus or call for food delivery onto campus as they did prior to COVID-19.



Food deliveries should **NOT** be made to addresses in our surrounding community or campus gates. Delivery services can deliver to your campus address.

Please respect our neighbors and follow our community standards.

Canvas

Merrimack has transitioned from Blackboard Ultra to Canvas as its learning management system (LMS). Students and faculty piloted Canvas last spring and shared overwhelming support for the improved experience and ease of use. More specifically, students noticed an improved navigation system, the ability to retrieve content seamlessly and an easier method for submitting assignments. Canvas brings educators and students together in an enhanced learning environment that is dynamic, supportive and mobile. To login to Canvas, students, faculty and staff can [visit the website](#) and use their Merrimack email and password. The Canvas icon can also be found in MackApps, and for mobile devices, download the Canvas Student App or use Google Chrome. Students can learn how to use Canvas through this [video walkthrough of Canvas \(9:07\)](#) or visit the [CETL Canvas web page](#) for additional information.

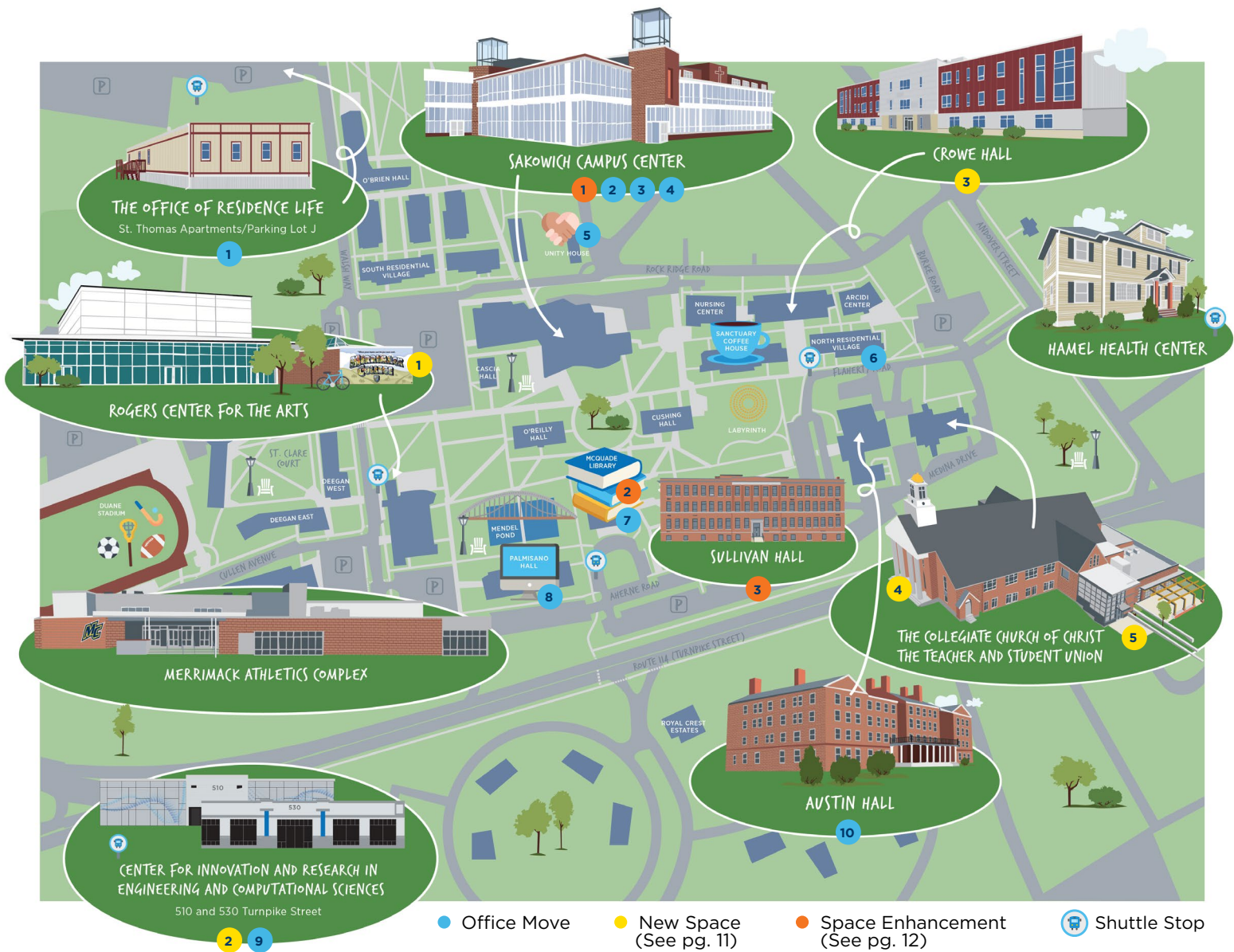
Please note: Blackboard will no longer be accessible after September 15, 2022. Please download any course materials you wish to save. You can download items individually or in bulk. If you need to download all course materials, watch this [short video](#) for instructions.

Xfinity

For residential students living on the main campus in residence halls, Xfinity streaming services, or [Xfinity on Campus \(XOC\)](#), has replaced standard cable. This online streaming service allows students to stream live TV and watch on-demand videos directly on laptops, desktops, smartphones and tablets anywhere on campus (some features are also available off-campus). To access this service on a TV, students will need to use an Amazon Firestick, Roku, or Samsung compatible TV. Xfinity on Campus is also available in all campus residence hall lounges.

For students living in Merrimack College leased units at Royal Crest, units are equipped with an Xfinity box in the living room that controls both the cable and wifi. Each unit will receive a wifi password upon their arrival to campus. To connect to the TV, one member of the apartment should bring a TV and connect the coaxial cord to the TV. Neither Xfinity on Campus nor Xfinity boxes are available for students living off campus or in Royal Crest apartments not leased by Merrimack College. Overall, students should notice an enhanced streaming experience.





NEW OFFICE AND DEPARTMENT LOCATIONS

In an effort to always offer high-quality, convenient and innovative resources and services to our students, faculty and staff, several offices and departments have found new homes across campus.

- 1 **Residence Life** → Lot J by the St. Thomas Apartments
- 2 **Campus Ministry** → Sakowich 320
- 3 **Community Standards** → Sakowich 380
- 4 **Honors** → Sakowich 350
- 5 **International Student Support** → Unity House (under the Office of Intercultural Initiatives)
- 6 **Stevens Service Learning Center and Austin Scholars** → North Residential Village, House 7, Suite 150
- 7 **O'Brien Center for Career Development** → Temporarily located on the third floor of McQuade Library
- 8 **Computer Science** → Palmisano first floor
- 9 **Electrical, Mechanical and Civil Engineering faculty offices, classrooms and labs** → 510 and 530 Turnpike Street
- 10 **Office of Human Resources** → Austin Hall fourth floor

Don't forget, career advisors have moved from the Arcidi Welcome Center into school Advising Centers. See page 6 for more information.

BRAND NEW SPACES AND BUILDINGS

1 Selfie Wall

The selfie wall located outside Rogers Center for the Arts has been a favorite spot for students, faculty, staff, alumni and parents to stop and take photos throughout the years. This photo location has a new look that highlights key components of what it means to be a Merrimack Warrior. Stop by to take a photo and tag @merrimackcollege #merrimackcollege.

2 Center for Innovation and Research in Engineering and Computational Sciences

(on the Warrior Shuttle Blue Line)

The new Center for Innovation and Research in Engineering and Computational Sciences, located at 510 and 530 Turnpike Street, will allow faculty and students to translate their ideas into real-world applications and transformative products that will make a difference in the world. The facility will expand civil, electrical and mechanical engineering programs by doubling the current space with an additional 31,000 square feet. Plans are underway to add additional space to expand the computer engineering and computer and data science programs by 2024!

State-of-the-art laboratories, classrooms, and areas dedicated to advising and academic support will facilitate faculty-student collaboration. The Innovation Workshop and specific labs dedicated to mechanics, robotics, geofluids, environmental engineering and material science will create a true engineering hub. Overall, the Center will enhance Merrimack's competitive position as a research-based institution with a focus on STEM. 510 will be open for the first day of class, look for 530 to open later in September, and don't forget, the Warrior Shuttle Blue Line stops at the Center for Innovation and Research in Engineering and Computational Sciences.

3 E-Lab

The new Entrepreneurship Lab (E-Lab) on the first floor of Crowe Hall is a space for innovation and problem-solving. Students will have the exciting opportunity to work with local businesses that are seeking solutions to their unique challenges. Together, students and faculty will develop and bring to market solution-focused prototypes to help overcome these barriers and achieve greater success. Using common materials, graphic support and a broad cross-section of faculty expertise, students working in the E-Lab will have access to all of the tools required to explore, experiment and evoke positive change in the community.

The Collegiate Church of Christ the Teacher and Student Union

4 **The Collegiate Church of Christ the Teacher** is a reminder of Merrimack's living tradition and a cornerstone of our campus. In November 2022, the church will re-open featuring much-needed renovations and restorations, and will serve as the College's proper gateway and community center. Reflecting the Augustinian ideals of faith, scholarship and community, it will be a place where the Merrimack community can gather to nourish its soul — spiritually, intellectually, culturally, artistically and socially. The church will host traditions including Baccalaureate Mass, worship for Mass and Sacraments and weddings.

5 The new **Student Union** will also open in November 2022 as a hang-out space with exciting new activities including a six-lane bowling alley, golf simulator, Esports and pool tables. Monica's Kitchen (within the Student Union) will expand campus dining as a new café and grill with indoor and outdoor seating. A variety of food options will be served — from coffee and breakfast, to late-night pizza and chicken fingers, plus gluten-free and vegan options. Fun fact, the venue is named for St. Augustine's mother, St. Monica, the patron saint of mothers.

The campus community will come together on Friday, November 4 to celebrate the grand opening of The Collegiate Church of Christ the Teacher and Student Union.

Also brand new is the expansion of our varsity athletics program. This fall we'll be welcoming and launching bowling, men's volleyball and Esports!



ENHANCED CAMPUS SPACES

The College been busy over the summer and many spaces across campus received updates and upgrades for our community to enjoy.

- 1 Fitness Center**

The Fitness Center, located on the second floor of the Sakowich Campus Center, has new equipment and a new track floor. Also, check out the variety of newly added classes and training opportunities. Hours and class schedules can be found [online](#).
- 2 McQuade Library**

Several areas within the library have been renovated to modernize the spaces. The first and second floors feature new carpeting and the second floor has brand new furniture. Additional upgrades will be made throughout the fall including new furniture on the first floor, which will provide a fun and comfortable environment to work together, collaborate and study.
- 3 Sullivan Hall**

The lower and top floors of Sullivan Hall were renovated, adding eight new classrooms and meeting space.



IN THIS SECTION

+ PART TWO - HEALTH AND WELLNESS

- Mental Health
- Medical Care
- COVID-19 and Other Communicable Viruses
- COVID-19 Vaccination
- COVID-19 Vaccination Policy
- COVID-19/Campus Access Attestation Form for Students, Faculty and Staff
- COVID-19/Campus Access Attestation Form for Visitors, Vendors and Guests
- Face Coverings
- Departure Plans
- Daily Health Symptom Check and Symptomatic Testing
- Campus Community Members Who Test Positive for COVID-19
- Monkeypox

PART TWO - HEALTH AND WELLNESS

The health and wellness of our students, faculty and staff is always a number one priority. The College is constantly reviewing, adjusting and investing in health and wellness resources to ensure we are providing the best services to our community. From a full-service campus health center, to free 24/7 mental health resources, to advising and wellness programming - the College is committed to helping our campus community live, work and study in an environment that fosters physical, spiritual, mental and emotional wellness.

MENTAL HEALTH

The past few years have been difficult for everyone. We have all been juggling the routines of everyday life, a rapid and ever changing society, pursuing our dreams, and protecting our health and the health of our loved ones - all while living through the uncertainty of the world and a global pandemic. It is a lot for all of us and each of us.

We want to remind everyone that no one is alone, someone is always available to help you and we have many free resources available on campus. Please do not hesitate to take advantage of these resources.

Free Resources for Students

Free Mental Health Resources

The College's Office of Counseling and Wellness is located on the third floor of the Sakowich Campus Center (Room 370) and provides three different ways for students to access free mental health services:

- In person appointments can be scheduled with mental health clinicians or a Wellness Educator by calling (978) 837-5444. The Counseling and Wellness Center is open Monday-Friday 8:30 a.m. to 5 p.m.
- Free, 24/7 immediate access to a mental health clinician is available by calling (978) 837-5444. If calling outside of the normal operating hours stated above, press 2 to access the call center. The College also has information and links to alternate off campus resources and local care on the [Office of Counseling and Wellness website](#).
- Private spaces are available and can be reserved for telehealth or virtual appointments with personal therapists from home/off campus by calling the Office of Counseling and Wellness at (978) 837-5444 during the regular office hours stated above.

The College also offers regular campus programming that promotes mental health and wellness, which can all be found in **CORQ** marked with a "Mental Health Matters" icon. This icon means that an event nurtures mental health and wellness while also providing the opportunity for our community members to come together to support one another.



Resources for Faculty and Staff

Employees seeking mental health support can access Merrimack's Employee Assistance Program through the Human Resources page on [MyMack](#) or by contacting Human Resources. These free and confidential services are available to promote well-being and enhance the quality of life for employees and their families.

The Office of Human Resources is located on the fourth floor of Austin Hall and can be contacted at humanresources@merrimack.edu.

Additional Resources

We recognize that some students may feel general stress and anxiety from the day-to-day logistics of being a college student. At times, many may also feel as if they are falling behind academically. We understand and this is why the College has identified numerous new ways to streamline the student support experience. Please take advantage of the following:

Dean of Students Office

Sakowich 310
978-837-5175 | deanofstudents@merrimack.edu

Academic Success Center

Third floor of the McQuade Library
asc@merrimack.edu

Warrior One Stop

First floor of Austin Hall
978-837-5599 | warrioronestop@merrimack.edu

Residence Life

Building located in Lot J by the St. Thomas Apartments
978-837-5507 | reslife@merrimack.edu

Academic and Career Advisors

Both academic and career advisors are now conveniently located within school Advising Centers. Students should get in touch with their Assistant Dean to get started. Please [see page 6](#) for information.

MEDICAL CARE

We are proud to share that through our partnership with On-Site Medical Services (OSMS), the newly located Hamel Health Center offers expanded and high-quality medical care without having to leave campus. These expanded services are equivalent to the type of medical care received at any urgent care center and are accessible using most insurance carriers. Medical services available at Hamel Health Center include:

- 24/7 on-call provider
- Sports physicals
- Telehealth services
- Minor surgical procedures
- Symptomatic assessment and treatment
- Sport injuries, splinting and head injury assessments
- COVID-19 rapid testing
- Skin infections
- Influenza, strep, mono, urine analysis and other rapid testing
- Allergy, asthma exacerbations, spirometry and pulmonary function testing
- Phlebotomy services
- Vaccinations
- Physical exams

Hamel Health Center is located at 477 Andover Street, which is directly across from the main campus entrance. Appointments can be made by calling (978) 837-5441 or [online](#). Hamel Health Center can be accessed through the on-campus Warrior Shuttle Blue Line. Hamel Health Center is open weekdays during the academic year when school is in session from 8:30 a.m. to 4:30 p.m., Saturday, 9 a.m. to 1 p.m. and Sunday, 9 a.m. to 1 p.m.

In order to ensure our community members have access to high quality medical care, students, faculty or staff who utilize Hamel Health Center will be charged directly through their own health insurance as they would at other medical facilities or their own doctor's office. [See page 23](#).

COVID-19 AND OTHER COMMUNICABLE VIRUSES

The number one priority of the College remains the health and safety of our community, and our commitment to providing an exceptional experience has never been stronger.

The College will continue to work closely with public health agencies such as the Massachusetts Department of Public Health (MADPH) and the Centers for Disease Control (CDC) to meet the public health needs of our community as the conditions of the pandemic or other public health issues, such as monkeypox, change.

The College will remain vigilant and responsive. Merrimack reserves the right to alter or amend its health and safety policies and will communicate any adjustments to policies if it becomes necessary and in accordance with institutional, public health and government guidelines, and authorities.

COVID-19 VACCINATION

Merrimack's success over the past several years in the face of the global pandemic has been the result of institutional commitment and flexibility as well as personal responsibility on the part of every member of our community.

What makes Merrimack College unique as a community is that we all look out for one another. We know that one of the clearest actions everyone can take to keep one another safe and to enjoy our campus and residential experience is to ensure that our community is vaccinated and up-to-date with booster recommendations.

Having all students, faculty, staff, vendors, visitors and guests vaccinated is a key step to reduce the risk of COVID-19 on campus.

Vaccinations have proven to be effective in reducing the risk of serious illness and we ask all members of our community to take advantage and keep up to date on vaccinations.



COVID-19 VACCINATION POLICY

Merrimack College Students, Faculty and Staff

All Merrimack College students, faculty and staff are required to be vaccinated for COVID-19 and up to date with booster recommendations as outlined by the Center for Disease Control (CDC), or attest to a medical, religious or personal concern about being vaccinated. Every member of the Merrimack College community must take personal responsibility and complete an attestation that validates each individual's compliance with the College's COVID-19 vaccination policy. See attestation form below.

While all students must provide only an attestation to the College's COVID-19 vaccination policy, Merrimack College requires proof of vaccination for all state mandated immunizations which can be found on the [Merrimack Student Health Portal](#).

Merrimack College Guests and Vendors

The College requires all campus guests, visitors, vendors and attendees of campus and athletic events to be vaccinated for COVID-19 and up to date with booster recommendations as outlined by the CDC or to attest to a medical, religious or personal concern for being vaccinated. Every parent, guest, visitor and vendor must take personal responsibility and complete an attestation that validates each individual's compliance with the College's COVID-19 vaccination policy. See attestation form below.

Campus Access: Only those who have provided the institution with an attestation acknowledging the College's policies will be allowed onto campus.

COVID-19/CAMPUS ACCESS ATTESTATION FORM FOR STUDENTS, FACULTY AND STAFF

Students, faculty and staff are responsible for completing a COVID-19 attestation form. This form states:

- I acknowledge the College's COVID-19 vaccination and face covering policies, and acknowledge that the College has the right to change them.
- I acknowledge that Merrimack College has done much to mitigate the risk of the spread of COVID-19 and despite collective best efforts, it is not possible to fully eliminate the risk of a COVID-19 infection while on the campus and among our community population. Therefore, there is a risk that some members of the community may become infected with COVID-19, and additionally may further spread the disease due to their interaction with other members of the Merrimack community and beyond.

By accessing campus, I acknowledge, understand and agree to Merrimack College policies and procedures as outlined in the Merrimack College Return to Campus Handbook.

Anyone wishing to access campus must provide one or the other:

- I acknowledge the College's COVID-19 vaccination, booster and face covering policies, and CDC recommendations, and I acknowledge that I must be up to date on all vaccinations and boosters.

OR

- I acknowledge the College's COVID-19 vaccination and face covering policies, including the College's requirement to be vaccinated, and CDC recommendations, and I have a medical, religious or personal concern about receiving a COVID-19 vaccination. I take responsibility for my own health and to protect the health of my community.

Completing this form is the only action required to be compliant with the College's COVID-19 policy. For a complete list of campus access actions please [see page 21](#).

COVID-19/CAMPUS ACCESS ATTESTATION FORM FOR VISITORS, VENDORS AND GUESTS

Visitors, vendors and guests are required to complete an attestation form each time they arrive to campus. This form states:

- I acknowledge the College's COVID-19 vaccination and face covering policies, and acknowledge that the College has the right to change them.
- I acknowledge that Merrimack College has done much to mitigate the risk of the spread of COVID-19 and despite collective best efforts, it is not possible to fully eliminate the risk of a COVID-19 infection while on the campus and among our community population. Therefore, there is a risk that some members of the community may become infected with COVID-19, and additionally may further spread the disease due to their interaction with other members of the Merrimack community and beyond.

Merrimack College is not responsible for any injuries sustained by those on the Merrimack College campus, including but not limited to the athletic facilities. By visiting the campus and/or attending any event at Merrimack College, those on campus assume all inherent risk of injury resulting from, or in connection with the planned or unplanned visit to the campus, any game, performance, or event, including, without limitation, the risk of falling down, being struck by a puck, stick, ball, players or other participants, and agree that Merrimack College, the Arena, the Theater, the League, the participating clubs, performers and corporate sponsors, and each of their officers, employees, agents, trustees, performers, and players shall not be responsible or liable for any loss, damage, or injury resulting from such causes.

Anyone wishing to access campus must provide one or the other:

- I acknowledge the College's COVID-19 vaccination, booster and face covering policies, and CDC recommendations, and I acknowledge that I must be up to date on all vaccinations and boosters.

OR

- I acknowledge the College's COVID-19 vaccination and face covering policies, including the College's requirement to be vaccinated, and CDC recommendations, and I have a medical, religious or personal concern about receiving a COVID-19 vaccination. I take responsibility for my own health and to protect the health of my community.

Completing this form is the only action required to be compliant with the College's COVID-19 policy. For a complete list of campus access actions please [see page 21](#).

FACE COVERINGS

Merrimack College does not have a campus-wide face covering requirement. Face coverings are required in Hamel Health Center, as required in most medical facilities. Faculty and staff may choose to require face coverings be worn in their classrooms or offices. Residential students may require guests to their room to wear a face covering. The College fully supports faculty, students and staff who choose to require face coverings in their work or living space. The Merrimack College Police Department is available to enforce this policy.

The College fully supports members of our community who choose to wear face coverings and those who choose not to. Anyone who shames, bullies or intimidates those wearing face coverings will be dealt with through our disciplinary processes.

While there are certain situations where face coverings are required, we remind all members of the community that shaming, bullying or intimidation for not wearing a face covering will not be tolerated. As always, we expect that our community will respect and support one another. Shaming, bullying or intimidation will not be tolerated and we must all understand that everyone deals with the risk and the anxiety of COVID-19 differently.

DEPARTURE PLANS

All students living in campus-designated housing must submit a departure plan on their MyHousing Portal in **MyMack**. Any student within a 200-mile radius of campus who needs to isolate or quarantine will be responsible for leaving campus to complete their isolation or quarantine period. Students who are unable to travel home due to great distance can submit an appeal to the Dean of Students Office by calling (978) 837-5175 or emailing deanofstudents@merrimack.edu. There will be a limited amount of space near campus for students to isolate.

DAILY HEALTH SYMPTOM CHECK AND SYMPTOMATIC TESTING

Members of our community are responsible for monitoring their own health. Students, faculty and staff should use common sense and if they do not feel well – do not go to class, do not come to work and visit Hamel Health Center or their own medical provider.

COVID-19 has made us more aware of the potential overlap and differences between symptoms of colds, the flu, seasonal allergies and COVID-19. If you are experiencing flu or cold-like symptoms, Hamel Health Center has COVID-19 rapid tests as well as other diagnostic tests available. **See page 15** for more information on how to make an appointment at Hamel Health Center.

CAMPUS COMMUNITY MEMBERS WHO TEST POSITIVE FOR COVID-19

Campus community members who test positive for COVID-19 must isolate as directed by the local board of health (BOH) and CDC, regardless of whether they are vaccinated or not. Staff and faculty should remain off campus and at home for this period of time. Students who test positive for COVID-19 and who live within a 200-mile radius of campus should plan to leave campus to isolate at home and will need to make arrangements to travel home. The College has limited space available for students to isolate nearby campus.

For students who are unable to travel home due to being outside of a 200-mile radius, there is a limited amount of space near campus to isolate. All instances must be reported to and approved by the Dean of Students Office.

Students who test positive for COVID-19 must notify the Dean of Students at deanofstudents@merrimack.edu or (978) 837-5175. Students should report to faculty if they test positive for COVID-19 and make arrangements for course materials during that time. If there are any questions in regards to isolation, please contact the Dean of Students Office at (978) 837-5175 or deanofstudents@merrimack.edu.

Faculty or staff who test positive for COVID-19 must contact their supervisor and follow CDC guidelines for isolation and quarantine.

For those who believe or know they have been exposed to someone who has COVID-19, the College encourages that individual to take personal responsibility for their health and to follow **CDC recommendations**.

MONKEYPOX

Monkeypox is a rare disease caused by infection with the monkeypox virus. Monkeypox virus is part of the same family of viruses as variola virus, the virus that causes smallpox. Monkeypox symptoms are similar to smallpox symptoms, but milder, and monkeypox is rarely fatal. Monkeypox is not related to chickenpox.

Merrimack College is monitoring monkeypox developments around the world and locally. As the spread of monkeypox is an evolving situation, the College will continue to adjust recommendations and responses to keep our community safe. While we do believe that the risk is low, Hamel Health Center has testing available for Monkeypox.

What are the Symptoms?

Symptoms include fever, headache, muscle aches, backache, swollen lymph nodes, chills, exhaustion, and a rash resembling pimples or blisters anywhere on the body.

How is Monkeypox Transmitted?

Spread of infection occurs through close, direct skin-to-skin contact (such as sexual or intimate contact, including kissing) while a person is infected, through prolonged face-to-face interaction, or by contact with an infected individual's clothing, bedding, towels or other contaminated objects.

How do I Protect Myself from Monkeypox?

- Avoid direct contact and sharing bedding, towels or clothes.
- Sharing things like utensils, cups, vaping and other like objects should be avoided.
- An **expanded guide to prevention strategies, visit the CDC website.**

If you Experience Symptoms or are Exposed

- Students with monkeypox symptoms or who have been exposed to monkeypox, should call Hamel Health Center to help obtain testing and medical advice.
- Faculty and staff with symptoms or exposure should contact their primary care doctor.

Vaccines for monkeypox exist but are not readily available. For a list of medical centers that carry vaccines, please call Hamel Health at 978-837-5441.

If you are Diagnosed with Monkeypox

Please isolate yourself from others immediately and do not report to work or school until you are evaluated and cleared to do so by a healthcare professional and the Board of Health.

- Students testing positive for monkeypox must enact their departure plan and should notify their faculty that they will be out of class for a period of time.
- Those testing positive must isolate and should not attend work, classes or other in-person activities.
- Individuals should isolate until all skin lesions have resolved, the scabs have fallen off, and a fresh layer of intact skin has formed. The length of isolation varies from patient to patient and may last 21 days (about 3 weeks) or more. Discuss possible treatment options and the duration of isolation with your healthcare provider.
- The Board of Health is the only entity that can clear a person who has been diagnosed with monkeypox to formally leave isolation. Once this clearance has been issued, it must be shared with Hamel Health to be permitted to return to full campus access, activities, and classes. Call (978) 837-5441 if you have any questions regarding this policy.

IN THIS SECTION

+ PART THREE - GENERAL POLICIES

- Campus Access Policy
- Campus Access for Students, Faculty and Staff
- Campus Access for Parents, Guests, Visitors, Vendors and Fans
- Tuition Refund Insurance
- Refund Policy
- Hamel Health Insurance Charges
- Add/Drop Dates - Registering for Classes
- Multi-Factor Authentication
- Cybersecurity
- RAVE Alert
- Title IX Sexual Harassment Policy
- Campus Shutdown Policies and Plan
- Agreement
- Acknowledgment of Risk
- Questions and Concerns

PART THREE - GENERAL POLICIES

Additional College policies and procedures can be found in the [Student Handbook](#) and the [Academic Catalog](#). This section highlights key information and changes to general campus policies. Please contact the [Warrior One Stop](#) with any questions.

CAMPUS ACCESS POLICY

Over the past two years, the College implemented and modified a successful campus access plan to keep our community safe. Much of this plan will continue as it ensures everyone entering campus understands and agrees to the policies, procedures and community standards we hold as Warriors.

Merrimack College's campus is private property and campus access is limited to those who have a 2022-2023 Mack Card or who have a reason to visit campus and who sign a COVID-19/Campus Access attestation form. All guests must follow Merrimack College's rules and regulations.

CAMPUS ACCESS FOR STUDENTS, FACULTY AND STAFF

All students, faculty and staff entering campus will be asked to show their 2022-2023 Mack Card at the security gates and will have to do so each time they enter campus. Students, faculty and staff will receive a new Mack Card upon completing a COVID-19/Campus Access attestation form ([see page 17](#)).

Students, faculty and staff can pick up their new Mack Card on the first floor of the McQuade Library during the following times:

Wednesday, August 24	9 a.m. - 6 p.m.
Thursday, August 25	9 a.m. - 6 p.m.
Friday, August 26	9 a.m. - 4:30 p.m.
Saturday, August 27	9 a.m. - Noon
Sunday, August 28	9 a.m. - 6 p.m.
Monday, August 29 - Friday, September 2	9 a.m. - 6 p.m.



As a result of Merrimack College's campus access policy there should be no deliveries, drop-offs, exit or entrance onto the campus in the neighborhoods surrounding Merrimack's campus. Please be respectful of our neighbors and use the north and south gates to enter campus.

Anyone who violates this will go through our student conduct process.



A blue banner with the Merrimack College logo and the text "MERRIMACK COLLEGE EST. 1947" is attached to a black lamp post. The banner is partially obscured by a brick building in the background.

CAMPUS ACCESS FOR PARENTS, GUESTS, VISITORS, VENDORS AND FANS

All parents, guests, visitors, vendors and fans are welcome onto Merrimack College's campus providing they follow the College's campus access policy. Merrimack College's campus is private property and campus access is limited to those who have a 2022-2023 Mack Card or who have a reason to visit campus and who sign a COVID-19/Campus Access attestation form. All guests must follow Merrimack College's rules and regulations.

1. Pre-registration of guests, parents, vendors, partners, competitors, and visitors (all other non faculty, staff or students) will make accessing the campus smooth and quick. Faculty, staff or students can pre-register their guests/visitors by filling out the access form or contacting the Warrior One Stop at warrionestop@merrimack.edu or (978) 837-5599. After submitting guest information (such as name, email, date and purpose of visit) both the originator of the form and their guest/visitor will receive an email approving that guest/visitor's access and a COVID-19/Campus Access attestation form for the guest/visitor to complete.

All guest/visitor(s) need to submit a completed COVID-19/Campus Access attestation form and present a photo identification at one of the two gates (North or South) to access campus.

Without approval of the Executive Vice President, no one can enter the campus without submitting a completed COVID-19/Campus Access attestation form.

2. Many guests and visitors come to campus to either attend an athletic event, visit the Welcome Center for a tour or attend an institutional event for which they are invited. Please be aware that attestations are part of the ticketing purchasing process for athletic events, and tickets for events at the Rogers Center for the Arts. Invited guests to an institutional event or the Welcome Center will have their access addressed through the invitation process. In all cases guests and visitors can show their tickets to the gate to gain access.
3. Vendors and guests who come to campus regularly (such as clinics, the Middlesex Islanders, Abbott Lawrence Academy, daily Mass attendees) can either be registered, or seek approval on their own, for credentials that will ensure they only need to complete a COVID-19/Campus Access attestation form a single time. In these cases requests can be made to the Warrior One Stop and will be approved by the Offices of the President, Provost or Executive Vice President.
4. In the event that prior registration has not been completed, or forms are forgotten, or there is a clear reason to enter the campus on short notice (such as food deliveries) visitors can access the campus by requesting access at either the North or South gates. In these situations the visitor will need a photo identification and provide all guest information (such as name, email, date and purpose of visit) as well as complete and submit a COVID-19/Campus Access attestation form. **PLEASE NOTE THIS WILL TAKE SEVERAL MINUTES. TO AVOID THIS DELAY PLEASE PRE-REGISTER (SEE #1).**

Campus Overnight Guests

All overnight guests will be required to fill out the Overnight Guest Registration Form through the Office of Residential Life, and all guests will need to complete a COVID-19/Campus Access attestation form.



TUITION REFUND INSURANCE

New this year the College has partnered with DEWAR Tuition Insurance to protect your investment. The Tuition Refund Plan enhances the College refund schedule and provides a more generous refund throughout the entire term. All students are automatically enrolled into the plan but can waive the insurance if they so choose to do so. All waivers must be submitted no later than Monday, September 12, 2022. **Visit the website** for more information.

By waiving the tuition refund insurance, students will be responsible for all costs, and Merrimack College will not offer any kind of a refund after the fifteenth day of classes.

REFUND POLICY

Fall Courses*

Within the first 15 days of the term (through 9/12/22)	Full refund
After the fifteenth day of the term	No refund*

*Students enrolled in the Tuition Refund Insurance may receive a refund after 15 days. Please see the **website** for more details on the Tuition Refund Insurance policy.

Please note that there are no refunds for tuition or any fees (comprehensive fee, nursing fee or music lesson fee) nor a refund on room and board in the event that Merrimack College determines, at its sole discretion, that it must shut down and transition to remote learning.

HAMEL HEALTH INSURANCE CHARGES

To provide our community with high-quality medical care, the College has partnered with a third-party medical office (On-site Medical Services) to run Hamel Health Center. As a result of this partnership, all students, faculty and staff will be asked for their medical insurance cards upon arrival at Hamel Health Center. Visitors will be billed for all medical procedures through their individual medical insurance providers. Merrimack College began its partnership with On-site Medical Services last year to provide the best care possible for our students, faculty and staff. This exceptional level of service will continue this year. For more information about services available and to book an appointment **see page 15**.

ADD/DROP DATES - REGISTERING FOR CLASSES

Students may add or drop classes, through **myMack**, during the official period outlined in the **2022-2023 Academic Calendar**. The Academic Calendar also highlights all of the important dates throughout each session and semester.



MULTI-FACTOR AUTHENTICATION

As part of the College's overall commitment to defend against cybersecurity threats, the College has been enacting a number of safety measures that will help to strengthen our cybersecurity posture. The next and most important step to improving security is to enable multi-factor authentication (MFA).

In the event a user's password is breached, MFA provides an extra level of security in preventing hackers from accessing systems by requiring a second form of authentication (typically a text message with a code), in addition to the user's password.

MFA was rolled out to faculty and staff on Wednesday, July 27 and will be activated for all students this fall.

Once activated, the first time all students, faculty and staff log into Gmail or any SSO application (including **myMack**) they will be guided through a series of prompts to enroll in multi-factor authentication.

The Information Technology Services **website** has information about multi-factor authentication, steps for registering for MFA, using the system and other helpful information.

CYBERSECURITY

The Office of Information Technology cares about your online safety and cybersecurity education. Hackers are more sophisticated than ever and are causing havoc in nearly all industries – especially at colleges and universities. Being proactive about cybersecurity is a great way to keep yourself safe and make your data less likely to be targeted.

Best Practices for the Merrimack College Community:

1. Passwords should not be reused for multiple accounts. Passwords that contain letters, numbers and symbols will greatly reduce the risk of your password being compromised.
2. Keep all of your devices and software updated. Updates patch weaknesses that hackers are aware of and continue to keep you and your devices protected.
3. Many people think that they are not likely to be targeted by hackers. Unfortunately the reality is that if you have a social security number or a bank account you are an appealing target.
4. Be suspicious of emails you were not expecting that contain attachments, links or urgent requests. Phishing is on the rise on college campuses, think before your click.
5. Use 2-factor authentication or multi-factor authentication for any application you can. With 2-factor and multi-factor authentication the hacker needs more than your password to get into your account. Multi-factor authentication will be rolled out for students this fall.
6. Report suspicious emails or incidents to the Help Desk in the McQuade Library, or email askit@merrimack.edu.

If you would like to learn more about cybersecurity, please visit our **website**.

Be cautious when sharing personal information or photos with others. Scammers and predators are watching too. Stay safe and keep your personal information and pictures private.

RAVE ALERT

Merrimack College has partnered with Rave Mobile Safety to offer Rave Alert emergency notification messaging to keep our community informed of emergency situations and school closings via phone, email and text alerts to your cell phone.

Please visit the [website](#) to update your contact information. If you have previously updated your information and there are no changes to your contact information then you are all set and no need to proceed further. Please contact the Office of Information Technology at askit@merrimack.edu with any questions.

TITLE IX SEXUAL HARASSMENT POLICY

Merrimack College seeks a campus community that is free from all forms of sexual misconduct, harassment and violent behavior. Our mission is inspired by our Catholic faith and Augustinian values. We believe that all members of our community deserve to be treated with dignity, respect and care.

We are committed to fostering a safe, healthy environment where students can learn, employees can work and visitors can visit without fear of violence, harassment or retaliation. We strive to create a culture of prevention and education, where the expectations of our community are clear to all, and perpetrators are held accountable for their actions through a swift but fair response. To further that commitment, as well as to comply with the Massachusetts Act Relative to Sexual Violence on Campus, the College is providing its policies regarding the reporting and investigation of allegations of sexual misconduct to all employees and students. The policies can be found on the Merrimack Anti-Violence Education Network (MAVEN) website and accessed [here](#).

All members of the community are expected to review and comply fully with these policies.

Should you have any questions or concerns, please do not hesitate to contact Caitlyn Bosworth, Associate General Counsel and Title IX Coordinator at bosworthc@merrimack.edu.



CAMPUS SHUTDOWN POLICIES AND PLAN

The College will maintain a shutdown protocol in the unlikely event it is necessary. In the event of a major outbreak on campus, or by order of the government, the College reserves the right to evacuate the campus and send students home for a short or long period of remote learning to contain the outbreak. Following the containment, the College would then bring students back to campus. The College will do its best to give students and families 24 hours' notice in the event a shutdown must take place. Although not required by the Commonwealth of Massachusetts, the College also has plans for a partial shutdown of the campus if such a shutdown is warranted. The College will strive to provide as much notice as possible if a partial shutdown is warranted. Further, the College reserves the right to shut down or quarantine parts of campus, specific buildings or small groups of students or individuals in response to an outbreak.

The College reserves the right to alter safety policy, or require any additional efforts or actions so as to assist the safety of the campus community.

Nothing set forth in this handbook or on its website constituting general descriptions of Merrimack College's campus, facilities, services, classes and programs is intended or should be understood to be a specific promise by the College or to otherwise be a term or condition of contract between the student and Merrimack College.



AGREEMENT

By registering for classes, the student agrees that the College reserves the right, at any time and without notice, to make any changes to all rules, policies, procedures and any other information that pertains to students or the institution, including but not limited to admission, registration, tuition and fees, attendance, curriculum requirements, conduct, academic standing, candidacy and graduation. This includes changes to the Merrimack College Student Handbook which further outlines College policy and procedures regarding the expectations within the Merrimack College community.

The College reserves the right to change fees, modify its services or make modifications to its program and the manner in which education or other services are delivered for any reason, including but not limited to economic conditions, health conditions, government orders or a national emergency.

Nothing set forth in this handbook or on its website constituting general descriptions of Merrimack College's campus, facilities, services, classes and programs is intended or should be understood to be a specific promise by the College or to otherwise be a term or condition of contract between the student and Merrimack College.

ACKNOWLEDGMENT OF RISK

Merrimack College is not responsible for any injuries sustained by those on the Merrimack College campus, including but not limited to the athletic facilities. By visiting the campus and/or attending any event at Merrimack College, those on campus assume all inherent risk of injury resulting from, or in connection with the planned or unplanned visit to the campus, any game, performance, or event, including, without limitation, the risk of falling down, being struck by a puck, stick, ball, players or other participants, and agree that Merrimack College, the Arena, the Theater, the League, the participating clubs, performers and corporate sponsors, and each of their officers, employees, agents, trustees, performers, and players shall not be responsible or liable for any loss, damage, or injury resulting from such causes.

QUESTIONS AND CONCERNS

At Merrimack, we depend on one another as a community grounded in the care and concern we show for others – within our community and beyond. If you have questions or concerns, please use the contact list provided below.

I HAVE A QUESTION ABOUT OR NEED	WE'RE HERE TO HELP!	CONTACT INFORMATION
Bills, financial aid, parking, student employment, course schedules, Warrior Shuttle	Warrior One Stop	Austin Hall, first floor warrionestop@merrimack.edu (978) 837-5599
Academic or internship/career advising, general guidance	School-based Assistant Deans	See page 6
Tutoring, study skill support, study group, time management	Academic Success Center	McQuade Library, third floor asc@merrimack.edu (978) 837-5146
Free mental health and wellness counseling	The Counseling Center	Sakowich Center, suite 370 counseling@merrimack.edu (978) 837-5444
Wellness information, tips and events	The Office of Wellness Education	wellnesseducation@merrimack.edu
Accessibility services and questions	Office of Accessibility Services	McQuade Library, third floor accessibilityservices@merrimack.edu (978) 837-5722
Spirituality, mass information, mission, Augustinian, community volunteering	Mission and Ministry	campusmin@merrimack.edu (978) 837-5450
Residence halls, housing assignment, roommates, off-campus housing, maintenance requests, registering overnight guests	Office of Residence Life	Lot J reslife@merrimack.edu (978) 837-5507
Confidential medical services, health issues, injuries, COVID-19 testing	Hamel Health Center	477 Elm Street (978) 837-5441 Schedule an appointment
Emergencies, safety, parking tickets, schedule an appointment with Merri	Merrimack College Police Department	Emergencies: (978) 837-5911 Business/Non-Emergencies: (978) 837-5555 Anonymous Tip Line: (978) 837-5777
Clubs, organizations, intramurals, sororities and fraternities, club sports, intercultural initiatives, student government and leadership	Office of Student Involvement	The Hub osi@merrimack.edu (978) 837-5508
Campus access, guest policies, registering a day guest	Warrior One Stop	Austin Hall, first floor warrionestop@merrimack.edu (978) 837-5599

If you have any questions at all, please reach out to the Warrior One Stop at warrionestop@merrimack.edu call (978) 837-5599.

QUESTIONS AND CONCERNS

At Merrimack, we depend on one another as a community grounded in the care and concern we show for others – within our community and beyond. If you have questions or concerns, please use the contact list provided below.

CONTACT LIST

Academic Success Center

(978) 837-5278 | asc@merrimack.edu

Accessibility Services Office

(978) 837-5722 | accessibilityservices@merrimack.edu

Campus Ministry

(978) 837-5450 | campusmin@merrimack.edu

Dean of Students

(978) 837-5175 | deanofstudents@merrimack.edu

Graduate Student Center

(978) 837-5805 | gradcenter@merrimack.edu

Hamel Health Center: On-site Medical Services (OSMS)

(978) 837-5441 | hamelhealthcenter@merrimack.edu

Human Resources

(978) 837-5157 | humanresources@merrimack.edu

International Student Support

(978) 837-5225 | iss@merrimack.edu

Merrimack College Police Department

(978) 837-5555

McQuade Library

(978) 837-5215 | mcquade@merrimack.edu

O'Brien Center for Career Development

(978) 837-5480 | obriencenter@merrimack.edu

Office of Counseling and Wellness

(978) 837-5444 | counseling@merrimack.edu

Office of Information Technology

(978) 837-3500 | askit@merrimack.edu

Residence Life

(978) 837-5507 | reslife@merrimack.edu

Warrior One Stop

(978) 837-5599 | warrioronestop@merrimack.edu

Warrior Shuttle Hotline

(978) 837-5505 | warrioronestop@merrimack.edu

