

MERRIMACK COLLEGE



GRADUATE STUDENT RESOURCE GUIDE



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WHEN YOU ARRIVE

Frequently Asked Questions (FAQs)

Welcome to Merrimack College!

On behalf of the Merrimack community, I want to personally congratulate and welcome you to graduate school at Merrimack College!

We are honored that you chose us to further your education and to help guide your future path to success. To make your graduate student experience at Merrimack College as robust as possible, we offer an abundance of resources to support you as you take on this new chapter in your life. Please use this resource guide to assist in your studies, career, and networking - Merrimack has so much to offer!

As a valuable member of our community, I encourage you to take all of the opportunities to get involved, and I am looking forward to meeting you, answering questions, and offering support throughout your time here. I hope you feel excited to embark on a great academic, cultural, and social journey at Merrimack College.

Please do not hesitate to reach out with any questions or comments.

Sincerely,

Susan Marine

Vice Provost, Graduate Education

✉ marines@merrimack.edu

☎ 978-837-5237



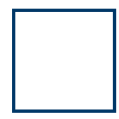
FRIENDLY TRANSCRIPT REMINDER

- If you were admitted into a program before completing your bachelor's degree, please remember to provide us with your final official transcripts. Please have them sent directly from your institution's Registrar's office.
- Your final transcript needs to show a degree conferral date.
- Please note a registration hold will be placed on your account if you do not submit final transcripts.

Questions? Contact The Office Of Graduate Admission!

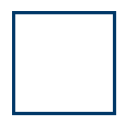
Graduate@merrimack.edu | 978-837-3563

NEW STUDENT CHECKLIST



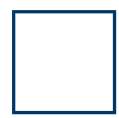
Activate your Merrimack Email Account

- Activate your Merrimack email by changing your password.
- If you have already attended Merrimack as an undergraduate student, your log in will remain the same.
- [Follow these instructions for new users.](#)
- For help resetting your password, follow these instructions.
- If you run into any issues, please contact IT at askit@merrimack.edu or 978-837-3500.



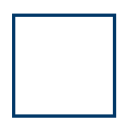
Graduate Student Orientation

- Information about orientation for the upcoming entry term will be announced as the semester draws closer. Once available, details will be shared via email - be sure to keep an eye out for updates.



Course Registration

- After submitting your deposit, please contact your program director so they can assist with registration.
- [You can search for courses here.](#)



COVID-19 & Medical Forms

- All graduate students who come to the campus or engage in a Merrimack College activity, internship, fellowship, student teaching opportunity, must be compliant with the College's COVID-19 vaccination policy prior to participating in any Merrimack College sponsored or required on or of campus classes, work or activities for the upcoming semester.
- All graduate students must submit their vaccination documentation through their immunizations records on the Merrimack Patient Portal, or by emailing proof of vaccination to hamelhealthcenter@merrimack.edu before returning to campus.



MACK ID Card

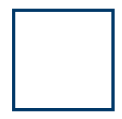
- If you'd like to obtain a Merrimack College ID card, you must visit the Mack Tech Bar on the first floor of the McQuade Library with your proof of vaccinations and booster. It is open from 8:00 am to 8:00 pm Monday-Thursday and from 8:00 am to 4:30 pm on Friday during the Fall and Spring semesters. In the Summer, it is open from 8:00 am to 4:30 pm Monday-Thursday.



Parking

- [Read the Merrimack College Parking Policies and Regulations.](#)
- Complete the Vehicle Registration application online in MyMack (mymack.merrimack.edu). The Vehicle Registration form is located under Quick Links.
- Once you've completed the Vehicle Registration application, you'll be notified via your Merrimack email address regarding your parking assignment. This will be sent by parking@merrimack.edu.
- For questions about parking, please email parking@merrimack.edu, visit the office in Austin Hall, or reach them via phone at 978-837-3553.

NEW STUDENT CHECKLIST



Medical Forms

- All full-time students (enrolled in 8 or more credits) in on-campus programs, international students, and all student enrolled in the Health Sciences programs must complete the forms.
- Students in fully online programs do not need to complete the forms.
- To complete the forms students must create an account in the student Medical Portal: merrimack.medicatconnect.com
- For more information, please visit the Hamel Health Website for information about Medical Forms or contact them at hamelhealthcenter@merrimack.edu or 978-837-5441.



Health Insurance

- Massachusetts law requires that all students enrolled three-quarter-time or more at the start of the semester, as defined by Merrimack College, have comprehensive health insurance coverage. Domestic students must either enroll in the Merrimack College Student Health Insurance Plan or request a waiver with proof of comprehensive health insurance coverage through an outside provider. Students who do not complete the online waiver-request form by the deadline will automatically be enrolled in the Merrimack College Student Health Insurance Plan and will be responsible for the charged premium, even if they are covered by another plan.
- Students whose programs are entirely online are exempt
- For health insurance information, visit this site.
- For information on how to waive insurance, visit this site.
- Visit the Bursar's website for information or contact them at billmail@merrimack.edu or 978-837-5105.



Final Transcripts

- If you were admitted to a program before completing your bachelor's degree, you need to have your final official transcript sent to Graduate Admission directly from your institution's Registrar.
- The final transcript MUST be issued to Merrimack College and show a degree conferral date.
- If you fail to send us your final transcript, a registration hold will be placed on your account.
- If electronic delivery is available, please have it sent to graduate@merrimack.edu.

Our mailing address is:

Merrimack College Graduate Admission
315 Turnpike Street
North Andover, MA 01845



Transfer Credits

- Matriculated graduate students may request to transfer a maximum of 25% of the total credits for their degree program from another institution. All transfer credits must be reviewed and approved in writing by the corresponding graduate program director in order for the credits to be used to complete the program. Graduate programs may adopt more restrictive transfer credit criteria. Our policy regarding transfer credits can be found here.

WARRIOR ONE STOP

Your One Stop Resource

Do you have questions about your financial aid, billing, registration or student records? Or general inquiries? Visit or contact the Warrior One Stop which brings together the offices of the Bursar, Financial Aid, Registrar and Task Force.

With Warrior One Stop as a single, convenient resource, you'll have access to our cross-trained specialists who can answer important questions in areas like:

- FAFSA completion, financial aid and scholarship review
- Student accounts and billing information
- Course registration
- Degree planning and conferral
- And more!.

In-Person, Remote & 24/7 FAQ Support Options

Stop by Austin Hall during business hours for face-to-face customer service. No appointment is necessary. Or call us at 978-837-5599 or email us. 24/7 FAQ support is also available when you use Mackbot, Merrimack's chatbot.

The Task Force

Have a General Question? Contact the Task Force
Last year, the College created a Task Force that received and responded to over 60,000 questions. This highly popular resource is now located within the Warrior One Stop and is available to students, families, faculty and staff.
taskforce@merrimack.edu

Warrior One Stop

Austin Hall - First Floor

[View hours here](#) - WALK-INS WELCOME

No appointment is required.

📞 978-837-5599

✉️ warrioronestop@merrimack.edu



More information can be found at:

merrimack.edu/warrior-one-stop



FINANCIAL AID

SCHOLARSHIPS

All graduate students are automatically considered for scholarship, depending on the strength of their application and the graduate program for which they are applying. These awards typically cover around 10-15% of the cost of tuition.

FELLOWSHIPS

Some programs offer graduate fellowships which cover half or full tuition and include an unpaid part-time fellowship placement to enrich your professional qualifications and help you gain valuable hands-on experience. For more information, visit merrimack.edu/fellowships.

FEDERAL FINANCIAL AID

Domestic graduate students may apply for federal financial aid by submitting a Free Application for Federal Student Aid (FAFSA) at studentaid.gov. Note international students are not eligible for federal aid. There are two types of federal student aid:

- **Federal Direct Unsubsidized Loans:** Graduate students are eligible to borrow a maximum of \$20,500 per academic year, or up to their yearly financial aid cost of attendance, minus any other aid received.
- **Federal Graduate PLUS Loans:** Graduate students are eligible to apply for this credit-based loan up to a maximum of their yearly financial aid cost of attendance, minus the Federal Direct Unsubsidized Loan awarded, and any other aid received.

ALTERNATIVE OR PRIVATE EDUCATION LOANS

Private loans can help bridge the gap between the cost of education and other available aid. As all private loans are subject to credit approval and the interest and fees set with the respective lender, we recommend the use of private educational loan programs only after all other types of financing are considered. We encourage you to fully research the loans and lenders that best fit your needs using ELMSelect (elmselect.com), a neutral lender and product comparison tool.



FINANCIAL AID FAQ

What funding is available to graduate students?

Merrimack College offers fellowships, assistantships, scholarships (determined by the Graduate Admissions Office or via your academic program Directors). Beyond that, eligible graduate students are able to utilize federal Direct Unsubsidized Loans of up to \$20,500 per year. These can be obtained by completing a FAFSA on www.fafsa.ed.gov. Students must also complete the entrance counseling and Master Promissory Note online at studentloans.gov. Instructions are online on our website on merrimack.edu/aid/forms. Our federal school code is 002120.

What are the eligibility requirements for federal student aid?

- You must be a domestic student. International students are not eligible for federal aid.
- You must be accepted as a degree-seeking candidate.
- You must enroll at least half-time (four credits per semester for graduate students).
- Prior to loan disbursement, you must have a valid social security number on file with the Office of Financial Aid and also complete the Entrance Counseling and Master Promissory Note online at studentaid.gov.
- Once you are enrolled, federal regulations require that Merrimack College measure your progress towards the completion of your degree program, which is called Satisfactory Academic Progress. More details may be found at merrimack.edu/graduate-aid.

How and when should I apply for federal student aid?

Domestic graduate students who wish to borrow under the Federal Direct Unsubsidized and/or Federal Graduate PLUS Loan programs should submit a Free Application for Federal Student Aid (FAFSA) at studentaid.gov. To ensure efficient processing, you should complete your FAFSA prior to the start of the fall semester. Please be sure to add Merrimack's school code, 002120, to ensure your FAFSA is received.

What is the interest rate of my loan? Are there any other fees that are deducted?

For information on your personal loan visit MyMack > Student Info > Financial Aid Portal.

What happens to my undergraduate loans if I enroll in a graduate program?

If you enroll at least half-time at Merrimack (4 credits) many loans will automatically go into deferment. You may also request deferment manually via the Registrar's Office.

IGrad

IGrad is Merrimack's online resource available through MyMack to help students with managing their budgets and setting financial goals!



FINANCIAL AID FAQ

I need to take out loans for living costs. What do I do?

Students can use federal loans for as little as \$1000 to cover living costs. First, make sure all items are submitted on MyMack > Student Info > Financial Aid Portal. Each semester, funds typically disburse to student billing accounts after add/drop is over (if all documentation is on file). The funds can then be requested from the Bursar's Office to be direct deposited, mailed, or picked up. This process can take 1-2 weeks after funds disburse.

What if I need additional funds for tuition, living expenses, and rent?

If the federal limit of \$20,500 is not enough, you can borrow through the Graduate PLUS loan program by applying at studentloans.gov, or through one of the alternative lenders listed on our website who have a graduate loan program: www.elmselect.com. We always recommend exhausting federal loan programs first due to the flexible repayment options. Please note, educational loans are only for direct educational expenses.



IMPORTANT INFO & DATES

Important dates and information regarding FAFSA deadlines and financial aid award requirements can be found by visiting merrimack.edu/graduatefinancialaid



Office of Financial Aid

Austin Hall, Room 15B

Monday-Friday 8:30 a.m. to 4:30 p.m.

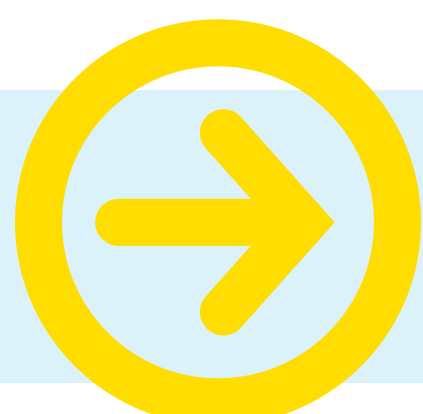
Our financial aid experts understand what you're going through and are ready with answers.

Ireni Rose

Financial Aid Counselor

rosei@merrimack.edu 

978-837-3586 



More information can be found at:

merrimack.edu/graduatefinancialaid

BURSAR'S OFFICE

Billing information

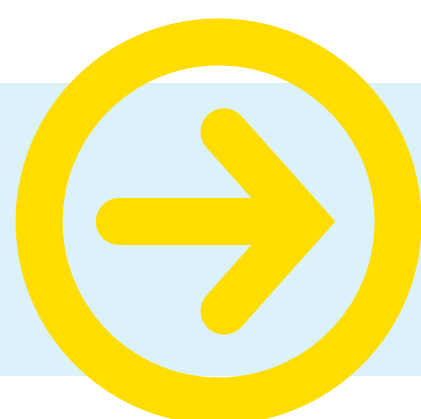
- Billing is displayed in MyMack.
- CASHNet provides students electronic access to bills, set up payment plans and make electronic payments all in one location, The SAC.
- You should sign into the SAC via MyMack and then invite whomever will be assisting with managing your bill to share access. The SAC will provide access to billing statements, the ability to make online payments and enroll in an optional monthly payment plan.
- All future bills will be sent electronically and you will be notified of new bills via email. (paper bills will no longer be mailed)
- Those you have allowed access to the SAC will also receive notification each time a bill is generated.
- Please visit the Bursar's website for information on College policies relating to billing, payment and refunds

Bursar's Office

Austin Hall, Room 12

Monday-Friday 8:30 a.m. to 4:30 p.m.

For billing questions or to learn about payment plan options, contact the Bursar at bursar@merrimack.edu or 978-837-5105



More information can be found at:

merrimack.edu/bursar/



HOW TO REGISTER FOR CLASSES ON MYMACK

Log into myMack
<http://mymack.merrimack.edu>

Once logged in, click on 'Student Info' tab at the top menu

Find Registration section

Click 'Course Search' or 'Add/Drop Courses' on the right side of the screen

If your desired term's courses are not already there, choose the term (e.g. Spring Semester 2017) and click 'Search'

Fill out Required Forms

Each time you register for a new module you will be required to update your **Personal Information** as well as complete the **'Registration Agreement'**

Browse Classes

Once you've brought up your semester, you will see all of its class offerings

Click on the course to pull up the **Course Details** including the course description



Registration - Add/Drop Courses

Add/Drop > Add/Drop Courses

Add/Drop

↓ Use Drop-Down to Select Term

Term: Spring Semester 2016
Student Program: Fall Semester 2015
Winter Term 2016
Spring Semester 2016
Spring Semester Spring Subsession Mod. 1 2016
Spring Semester Spring Subsession Semstr 2016
You are currently re...
Course Program: All

Select the Student Program for this

Select which courses will be displa

Personal Info Update

This form is used to collect data for the Personal Info Update

Complete the Personal Info Update form ← Click to fill out required form

Registration Agreement

This form is for the registration agreement

Complete the Registration Agreement form ← Click to fill out required form

Registration - Results

Add/Drop > Add/Drop Courses > Results

Search Results

Search Options
Other previously selected search criteri
Term: Spring Semester Spring Subse

Student Program: Graduate

Courses

Add Course Code
 ED5710G-OA
 ED5740G-OA
 GRAD519-OA

Inclusive Classrooms (ED5740G-OA)

Instructor(s): Last, First

Spring Semester - 2016

Dept: Graduate Education Prog.

Status: Open (35 out of 35 seats)

4.00 Credit(s), Online Grade

Clock Hours: 0.00

This course has other requirements. Course Requisites

Note: No note is available for this course.

Course Schedules

Day & Time

00:00-00:00AM

Date(s)

01/21/201

Course Description

This course will introduce students to the Professional Standards for Teaching and Learning, demonstrating the elements of the PST's. The course will present the...
...ed instruction, scaffolds to accommodate differences in learning...
...ing learning environments that promote student achievement.

HOW TO REGISTER FOR CLASSES ON MYMACK

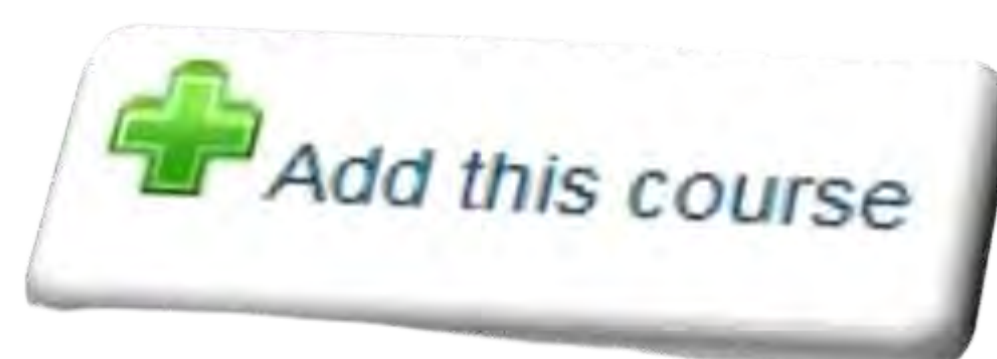
Registering for the Course

There are two ways to register for a course

1. You can check the 'Add' box on the 'Search Results' screen
2. You can click 'Add this course' button from the course's 'Details' screen

Courses		
Add	Course Code	Name
<input type="checkbox"/>	ED5710G-OA	Challenges Learning Development
<input type="checkbox"/>	ED5740G-OA	Inclusive Classrooms
<input type="checkbox"/>	GRAD519-OA	Core Math:Numbers-Operations

↑ Check box to register for course



Confirm your schedule

Please confirm your registration by checking your schedule. You may view your schedule on the 'Student Info' page on the right-hand side

When you are registering for courses, your schedule will also appear at the bottom of the 'Add/Drop' page

The screenshot shows the MyMack website interface. At the top, there is a navigation bar with links: Student Info, Graduate, Professional Studies, Campus Life, Technology, Resources, Alumni|Friends|Parents, Bill Only, and more. Below this is the 'Student Info' section with a sub-menu: Access, Options, Settings, Layout, and Rearrange. The main content area is divided into two columns. The left column is titled 'Advising and Registration' and contains a list of 'Spring 2016 Advising Documents' such as 'Master Schedule - Spring 2016', 'LS Core Offerings - Spring 2016', 'General Registration Information - Spring 2016', 'Web Registration Group Chart Spring 2016', 'Registration Planning Form', 'Classification of Students', 'Master List of Liberal Studies Courses', and 'Final Examination Schedule - Spring 2016'. Below this is an 'Important Links' section with a 'Registration Information' link. The right column is titled 'Registration' and contains an 'Add/Drop' section with a 'Current Term: Spring Semester - 2016' and 'Add Period Open / Drop Period Open' status. Below this are icons for 'Add/Drop Courses' and 'Course Search'. At the bottom of the right column is a 'Your Schedule (Registered)' table:

Course	Title	Status
ED5710G-OA	Challenges Learning Development	Current
ED5740G-OA	Inclusive Classrooms	Current

Below the schedule table is a 'My Course Schedule' section with a 'Setup' button. A red arrow points from the text 'Your schedule →' to the 'Your Schedule (Registered)' table.

Your registration is complete! Please contact the Office of the Registrar if you have any questions about registration at registrar@merrimack.edu

GRADUATE HOUSING

Graduate/Off-Campus Living Overview

Things to consider:

Lease

Think about your lease & what would be the best fit for you. The time that you sign for is the amount of the time you are expected to pay. Therefore, you want to make sure that your lease fits your needs and is comfortable for you. If the place you are looking to lease with has a 12-month lease, and you cannot stay the entire time, you should ask if they have different options such as subletting.

Finances

Thinking about finances is also important. You want to be comfortable with what you are spending and look at things from the big picture such as rent, utilities, and items such as furniture. Depending on your personal finances, you may need a co-signer. Or reach out to your financial aid advisor to talk about your situation and what your options may be.

Roommates

If you are thinking of having roommates, a roommate finder can be found on our website. Make sure you are having honest conversations before committing to live together. Asking questions such as study habits, sleep schedules and what type of relationship you are looking to have with a roommate.

Local Leasing Companies

Andover Place, Andover 978-685-0552

Appleton Square, Methuen 978-903-3033

River Pointe at Den Rock Park, Lawrence 978-946-9494

The Riverwalk Lofts, Lawrence 978-683-3550

Royal Crest, North Andover 978-682-7200

Summit Place, Methuen 978-688-6300

TGM Andover Park, Lawrence 978-975-8900

Graduate Student Housing

Merrimack College offers graduate student housing in Merrimack-leased units at Royal Crest. For information please contact the Office of Residence Life at reslife@merrimack.edu, 978-837-5507

Ian Mulhern

Assistant Director, Residential Programs and Off-Campus Services

✉ mulherni@merrimack.edu

☎ 9978-837-3458



More information can be found at:

merrimack.edu/offcampushousing



GRADUATE ENGAGEMENT

Getting Involved on Campus: Make it your Merrimack Experience

Graduate Center

McQuade 208

The Grad Center, located in McQuade Library, is the hub of graduate life at Merrimack, with helpful staff, space, and resources for grads. Students can access the Center whenever the Library is open to use the kitchenette, TV, Apple tv capability, study space, and whiteboards. ✉ gradcenter@merrimack.edu 📷 [@mcgradcenter](https://www.instagram.com/mcgradcenter)



Graduate Student Organizations

There are three organizations available for graduate students to join:

- The Graduate Student Senate - (GSS) is the overarching organization that provides all graduate students at Merrimack with a collective voice to advocate needs, enrich the graduate student experience, and develop a sense of community across academic programs. 📷 [@merrimack_gss](https://www.instagram.com/merrimack_gss)
- Graduate Student of Color Association (GSCA) - Graduate Students of Color Association is a graduate organization to support students of color through professional, academic, and social development.
- Fellowship Association of Merrimack (FAM) - Fellowship Association at Merrimack is a graduate group dedicated to supporting graduate students in their fellowships.
- Unity House - serve as active and engaged leaders in the continued enhancement of social inclusion at Merrimack College.

Graduate Ambassador

The Merrimack College Graduate Ambassadors are leaders in the graduate student community who uphold Merrimack's values and traditions. Graduate Ambassadors assist in many aspects of the admission process, including giving campus tours, answering prospective student questions, and attending The Office of Graduate Admissions events. For questions and information on how to apply, please email:

gradambassadors@merrimack.edu

CORQ app

The Office of Student Involvement (OSI) is at the center of all student engagement on campus and the best way to find out campus happenings from all kinds of offices and organizations is on the CORQ app!

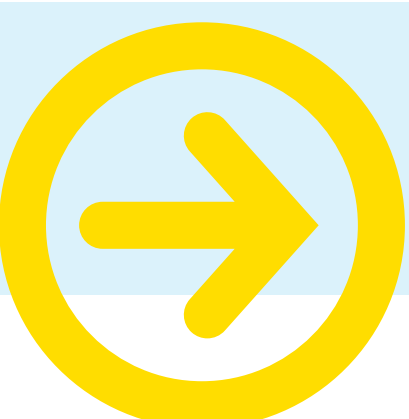


Lindsey Carbone

Assistant Dean and Director,
Graduate Student Life

✉ carbonel@merrimack.edu

📞 978-837-5023



More information can be found at:

merrimack.edu/campus-life/getting-involved/graduate-center/

ACADEMIC SUCCESS

Support and Resources at Merrimack

Graduate level academic support at Merrimack College includes workshops, resources, and individual coaching from the staff of the Graduate Center as well as the Writing Center and the Tutoring & Math Center in the Academic Success Center, located in McQuade Library's 3rd floor.

How can the Graduate Center support you?

We want to get to know you: your strengths, your learning history, and the areas you want to grow. We are here to work with students as a whole with workshops and other resources to help you build your academic skills and habits as well as to meet one-on-one about your individual concerns. Contact us early and often!

How can the Writing Center support your work?

The Writing Center is a writing in the disciplines-based center, which means we support any discipline, including education, business, and the natural and health sciences. Our tutors can help you get started, find a research question through invention activities, develop a literature review, format in APA style, revise, and edit.

Even if you just want to read through your work--or even your textbook--to get more comfortable with your material, we're happy to listen and to be your sounding board. Finally, if you just want to use our resources on technical, business, and academic writing, we have a variety of book and web-based tools available. More information on the Writing Center can be found by visiting:

www.merrimack.edu/writingcenter

How can the Tutoring & Math Center support your work?

All graduate students can access the Tutoring & Math Center for support with any academic needs related to math, including questions related to statistics.

More information on the Tutoring & Math Center can be found by visiting:

merrimack.edu/academics/academic-success-center/tutoring-and-math-center/

Do you provide online support?

All our services are available online by Zoom, just ask!

Are employment opportunities available?

Yes! If you have a background in writing (any discipline) or mathematics, and you are interested in becoming a writing consultant or a math tutor, please contact us at writingcenter@merrimack.edu or MathCenter@merrimack.edu.



Catherine Chandler

Director of Graduate Academic Support

✉ chandlerc@merrimack.edu

☎ 978-837-4396

More information can be found at:

merrimack.edu/academics/academic-success-center/



@mcgradcenter



@merrimack_writingcenter

STAY CONNECTED

ACCESSIBILITY SERVICES

Accessibility Services Overview

The Accessibility Services Office serves as a hub for any and all students on campus who self-identify and register with a disability, the ASO works with students to determine the scope of any reasonable campus accommodations and to facilitate communication with other parts of campus.

- We embrace the College's mission to enlighten minds, engage hearts and empower lives.
- Our office serves as an advocate for students.
- We work closely with the College community to increase campus awareness of disability-related access issues.
- We develop collaborative relationships on campus and in the community to promote an environment conducive to the completion of higher education degree requirements.

What are reasonable accommodations?

Reasonable Accommodations can be used to assist graduate students through the creation of an Academic Accommodation Plan. Students with disabilities might register with our office for various reasons, including learning needs, psychiatric conditions, physical limitations, and medical diagnoses.

How to register needed accommodations?

Graduate students who need accommodations during their time at Merrimack are welcome to register with the Accessibility Services Office. Graduate students are encouraged to contact the Accessibility Services Office or visit our website for more information on how to register with our office.

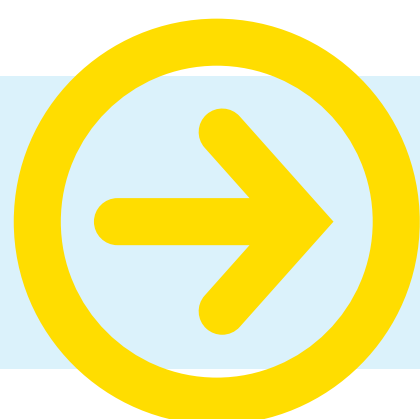


Chip Kennedy

Assistant Director of Accessibility Services

✉ accessibilityservices@merrimack.edu

☎ 978-837-5722



More information can be found at:
merrimack.edu/aso



COUNSELING CENTER

We Are Here to Help

No matter what you are going through, The Counseling Center offers counseling and wellness programs to address all aspects of emotional health. All services are free to charge to enrolled Merrimack students.

For access to a counselor 24/7, please call us at 978-837-5444.

For after-hours access, please press #2.

Call us at 978-837-5444 to schedule an in-person appointment. Our office is located in the Sakowich Center, Suite 307.

If you need a secure and confidential space for outside counseling services, please call to schedule the Telehealth Room.

Emergency Care

If you have a concern about a medical, mental health or safety issue that cannot or should not wait, please call campus police at 978-837-5911. If you are not on campus, please call 911 or go directly to the nearest emergency room. Hospitals typically used by Merrimack College for emergency care:

Lawrence General Hospital
1 General Street, Lawrence, MA 01842
978-683-4000

Holy Family Hospital
70 East Street, Methuen, MA 01844
978-687-0151

Student Counseling Services

Your mental health is our priority. Licensed mental health professionals at The Counseling Center are available to help you address personal challenges and learn strategies and skills to help you navigate the college experience.

Students visit The Counseling Center for many issues, including anxiety, depression, relationship conflicts, grief and loss, homesickness, identity concerns, sexuality, stress and coping, eating disorders and body-image concerns, sexual assault, intimate partner violence and substance use disorders.

Our confidential services include:

- Short-term, individual counseling services
- Group counseling, offered by topic
- Crisis intervention, assessment and evaluation
- Consultation to parents, students, faculty and staff who have concern for a student
- Assessment and referrals for specialized services, psychiatric care or long-term counseling.
- Training and outreach programs on various topics of health and wellness

Sarah Dionne

Director, Counseling Center

✉ counseling@merrimack.edu

☎ 978-837-5444



More information can be found at:

merrimack.edu/about/offices_services/the-counseling-center/



HAMEL HEALTH CENTER

The Hamel Health Center provides confidential health services to all Merrimack students. Licensed healthcare professionals provide confidential medical health services to all Merrimack students for acute health issues and injuries, wellness visits, lab work and referrals.

Health Services Overview

- Care of acute and chronic health issues and injuries.
- Preventative and wellness care.
- Lab work, prescriptions, and medications.
- Assessment and referral to local specialists.

Health Forms

Health forms and immunization requirements can be found at merrimack.medicatconnect.com

Local Medical Providers

Community Medical Associates-Andover
YMCA: Primary Care

Andover Medical Center: Primary Care, OB/GYN Services, and Express Care

Greater Lawrence Family Health Center: Primary Care (Multiple Locations)

Dr. Michel Lirette OB/GYN North Andover

Local Dentists

Gentle Dental North Andover

Beliveau Dental (North Andover)

Medical Conditions Treated

- Asthma
- Colds
- Flu Symptoms
- Food Allergies
- Rashes
- Sexual Health
- Sore Throats
- Stomach Issues
- Strains and Sprains (Minor)

Clinical Hours

During Academic Year

Monday-Friday: 8:30 a.m. - 4:30 p.m.

Saturday: 9:00 a.m. - 1:00 p.m.

Appointments required: 978-837-5441



HAMEL HEALTH Center

477 Andover Street (Elm Street)
North Andover, MA 01845

 978-837-5441

 hamelhealthcenter@merrimack.edu



More information can be found at:

www.merrimack.edu/hamel



MCQUADE LIBRARY

McQuade Library fosters the intellectual growth of the Merrimack community and serves as a valuable center of information resources and customized instruction.

Circulation Information

Library materials can be checked out at the Help Desk on the first floor using your MACKCard. You are able to checkout an unlimited number of items each semester. Books in the general circulating collection checkout for 30 days with 2 renewals, Bestsellers and media materials have shorter circulation periods.

Interlibrary Loan (ILL)

If McQuade doesn't have access to the materials you're looking for, there's no need to panic! We're able to reach out to other institutions across the country to have the item sent here at no charge to you. Order materials by filling out an online request form or by reaching out to a librarian.

Library Hours

During the academic year, MACKCard holders can visit the library 24 hours a day during the week (Sunday at 10 a.m. to Friday at midnight) and from 10 a.m. until midnight on Saturday.

During the summer, McQuade is open Monday-Thursday 8:30am-6pm. See website for holiday and intersession hours.

Off-Campus Access

Databases can be accessed off-campus by logging in with your regular Merrimack credentials when prompted. Please keep in mind that all databases and electronic resources should be accessed through McQuade and not via search engines (i.e. Google).

Research Help

Professional Librarians can be found in the Research Center on the 2nd floor and can consult with you by email, IM, Zoom, or in person. The Research Center is open during the hours listed below:

Monday-Thursday 9am-10pm,
Friday 9am-6pm,
Saturday 10am-6pm
Sunday 2pm-10pm.



Lyena Chavez

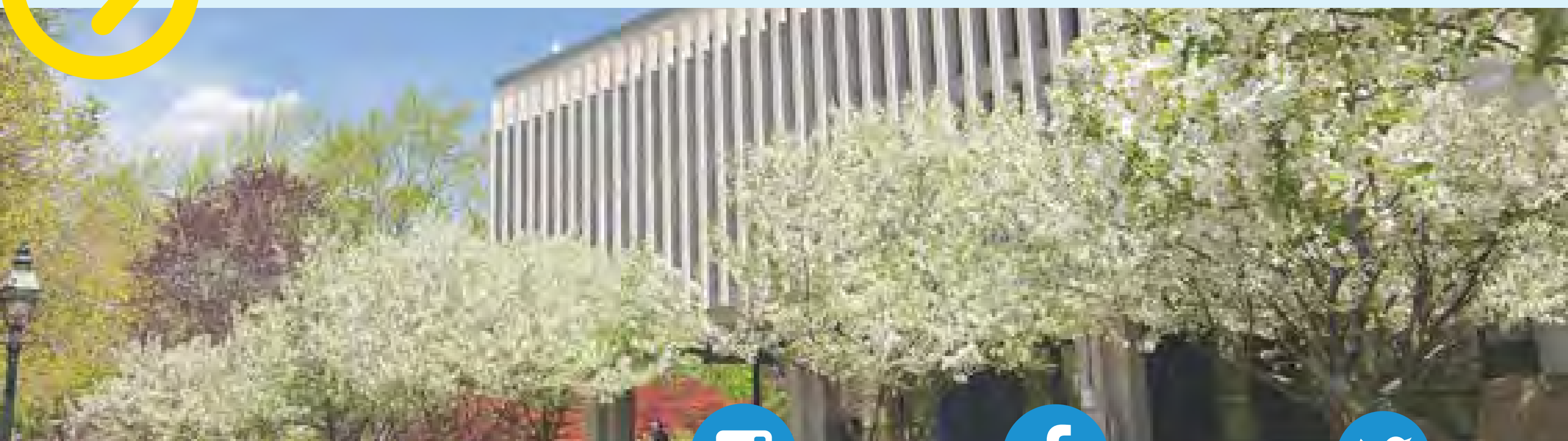
Head Librarian, McQuade Library

✉ chavezl@merrimack.edu
☎ 978-837-5045



More information can be found at:

merrimack.edu/library



**STAY
CONNECTED**



@McQuade.Library



McQuade.Library



McQuade Library (MC)

CAREER DEVELOPMENT

Career Exploration & Advising

As a graduate student at Merrimack College, you will engage with workshops, programming, and events to prepare you for the next phase of your career!

Handshake

Handshake is the online portal you can use to book career advising appointments, check out upcoming networking and professional development events at Merrimack College and search for internship and job opportunities.

Networking Events

Throughout the year, the O'Brien Center for Career Development in conjunction with specific programs and schools, host networking events, providing the opportunity to connect with a high caliber of Merrimack alumni, industry professionals and Merrimack College senior leadership. Some areas of networking events hosted in the past include criminology, health sciences, marketing and more.



Interview Techniques & Mock Interviews

Our career advisors work with you one-on-one to prepare for upcoming interviews and provide resources to practice on your own. In addition, some specific programs and departments work with the O'Brien Center to host mock interview events, where you can interact with Merrimack alumni and professionals, expanding your network and honing your interview skills in a supportive environment.



More information can be found at:
career.merrimack.edu



FAQs

Frequently Asked Questions

What is the Graduate Center?

The Grad Center is located on the 2nd floor of McQuade Library in Suite 208. The Center is staffed by full-time, dedicated staff as well as a space to get work done and to rest. The lounge offers a lounge, conference space, Apple TV, and kitchenette. The Center is accessible any time the Library is open with Mack Card.

What is the Unity House?

The Unity House and its leadership team, the Unity House Council, serve as active and engaged leaders in the continued enhancement of social inclusion at Merrimack College. The Unity House serves as an area on campus where students can increase their understanding of diversity through education and involvement.

What is the Office of Student Involvement and Graduate Student Senate?

The mission of OSI is to engage students in purposeful co-curricular experiences that enlighten students through social, cultural, spiritual, transitional, and interpersonal development - and to empower them to live Merrimack's mission by promoting leadership, community building, awareness, scholarship and service in their daily lives. Student Involvement offers an opportunity for graduates to get involved at Merrimack as well.

Interested in joining Graduate Student Senate or have an idea for a program? Contact Graduate Student Senate at gss@merrimack.edu.

Where can I print?

Merrimack students enjoy printing at no cost in McQuade Library. You can print from your mobile device or one of our own computers to printers available on the first and second floors. If you have any questions or problems with printing you can visit the Mack Tech Bar on the first floor of McQuade or email AskIT@merrimack.edu

Where can I get help with my computer?

If you're on campus, stop by the Mack Tech Bar on the first floor of McQuade Library and our staff will be happy to help! When you're not on campus, you can reach IT at AskIT@merrimack.edu or 9787-837-3500.

What software does Merrimack offer?

Merrimack offers student free download of the entire Microsoft Office 365 Suite, SPSS, Adobe, along with other software. Visit merrimack.onthehub.com/ for more info!



FAQs

Frequently Asked Questions

What does Fit Rec offer and what are the hours of operation?

Fit Rec is open 24 hours daily (limited hours during the summer and winter sessions). The Anthony Sakowich Recreation Complex on the first and second floors of our Sakowich Campus Center features a fitness area with cardio equipment, free weights, circuit training, aerobics/dance studio, indoor jogging/walking track, and basketball and volleyball courts. Merrimack students have free use of all fitness facilities with a valid Merrimack ID.

If you have questions about Fit Rec, please call 978-837-3514.

Who is my contact for any questions that I don't know who to ask?

For any questions, please contact our Grad Center staff at gradcenter@merrimack.edu. Catherine, Lindsey, and our student coordinators are happy to answer any questions you have about your graduate experience here at Merrimack!

What is a block meal plan and how can I get one?

Block meal plans are available for graduate students to take advantage of throughout their time at Merrimack. These plans offer students the flexibility to choose from a variety of different food options on campus. Graduate students would take advantage of the commuter block meal plan packages. More information on the packages and how to purchase one can be found via the link below:

merrimack.sodexomyway.com/my-meal-plan

Are there academic resources for students that need help with math?

All graduate students can access the Math Center for support with any academic needs related to math. More information on the Math Center can be found by visiting:

merrimack.edu/academics/academic-success-center/tutoring-and-math-center/mathematics_center_workshops.php



Stay Connected With All Things Graduate Student Related!



@mcgradcenter

